

+ **Quality means customer satisfaction**
We identify customer expectations betimes. We offer high-quality support and advice to our customers.

+ **Quality means Fairness**
We stand up for the perpetuation of proper business relationships and act according to high moral, ethic and social standards.

+ **Quality means conformity**
We fulfil legal requirements. Risk analysis and tests ensure safety and quality.

+ **Quality means operator protection and environment protection**
We minimize the risk of accidents and increase productivity by a high safety workplace.
We optimize our use of energy and raw material and reduce environmental pollution.

Quality and environmental policy

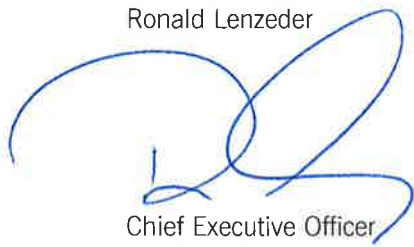
From quality and
environmental policy
we create a success standard

+ **Quality means process control**
We control our processes. Our motivated and highly skilled co-workers guarantee our success.

+ **Quality means continuity**
We consider our quality policy as a key element of our corporate culture. We commit ourselves to continuous improvement. We minimize existential hazards with well balanced risk assessment scenarios.

Biel/Bienne, 06.10.2020

Ronald Lenzeder



Chief Executive Officer
Cendres+Métaux SA
Medtech

Philipp von Büren



Chief Executive Officer
Cendres+Métaux Lux SA